



# **You got approved for MO HealthNet, Missouri's Medicaid program.**

## **What happens next?**

- You have coverage for prescription drugs, doctors visits, specialists, hospital care, mental health treatment, and more.
- You are assigned to one of the Medicaid health plans: Healthy Blue, United Healthcare, or Home State.
- You will receive a card from your assigned health plan.
- You can switch plans during the first ninety days of being assigned or anytime your providers do not accept your plan. Call 1.800.348.6627 to switch health plans.
- You will also receive a MO HealthNet card to use at the pharmacy.
- If you have a disability, you can opt out of being in a health plan and have Missouri's Medicaid agency pay your medical bills directly. This is sometimes called fee for service.

## **Having problems with your Medicaid health plan? We can help:**

- If your health plan will not cover a treatment or service you need.
- If you can't find a doctor, dentist, specialist, therapist or psychologist in your health plan.
- When you need to file an appeal with a health plan or request a State Fair Hearing.
- When you have trouble changing your Medicaid health plan.
- If your coverage stopped and you think there was a mistake.
- When you want to opt out of being in a Medicaid health plan.

**Call Legal Services of Eastern Missouri for free help.  
314.534.1263 or 800.444.0514 ext 1251**